Valparaiso City Utilities contact information

Billing information, bar coded account number, service address, service period, billing date, due date and disconnect date

Your address and barcode

Meter number, meter readings consumption in cubic feet and gallons

Bar graph showing previous 12 months consumption and current month

Itemized charges

Important messages

Important due dates

How to pay by credit card

Disconnect warning

Payment coupon

Total amount due

Amount you are sending

Make checks payable to

Bar coded account number

Next month your Valparaiso City Utilities Bill will take on a new look, with expanded features such as:

- Blue highlights on a white background indicates your new bill with no past due balance.
- Red highlights on a white background indicates a past due balance that is due immediately.
- We will no longer mail out separate past due notices.
- Account numbers will be changing and will be bar-coded for easy payment entry.
- Consumption listed in cubic feet and approximate gallons.
- A bar graph showing usage for the previous twelve months along with current usage.
- Expanded message block for important announcements.
- Capacity to bill for extra city services such as excessive trash, fire protection and any miscellaneous fees.

We are in the process of converting our software for Billing, Payroll, Payables, and Accounting to “INCODE” by Tyler Technologies. This software is approved by the Indiana State Board of Accounts and will facilitate our yearly audit requirements.

Your first bill on the new system may be estimated due to the need to re-route the city into two geographic sections to facilitate electronic reading by longitude and latitude.